

TIN tech

LONDON MARKET

Driving innovation, delivering successful change and enabling the digital marketplace

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Overview

Digital technology and data are playing an ever-increasing role in streamlining London market operations and delivering an improved client experience. Delivering your technology strategy and building digital capabilities are essential in order to drive profitable growth, attract tomorrow's talent and achieve sustainable competitive advantage.

TINtech London Market focuses on **how** you can successfully deliver technology and cultural change that supports client centric business and operating models, enables new systems & processes, and drives innovation. Discover key insights from market leaders who are navigating the same challenges you face, benchmark and discuss strategic solutions with your peers.

Topics to be discussed include:

- Overcoming the operational challenges to deliver Blueprint Two Lloyd's modernisation
- Making the right investment decisions to modernise core systems
- Successfully deploying automation and AI in the London market
- Leveraging digital to transform operations and deliver efficiencies for brokers and carriers



Speakers include

Keynote speakers:



Philip Hobbs
*President & Managing
Director London*
Liberty Specialty Markets



Kanika Chaganty
Chief Data Officer
Brit Insurance

Expert speakers include:



Bob James
Market Transformation Director
Lloyd's



Darren Sharp
Group CIO
Tokio Marine Kiln



Helen Howard-Knight
Director of Operations
Aon



Justin Emrich
Chief Information Officer
Atrium Underwriters Ltd



Dan Prince
CEO
Rethink Underwriting



Caroline Wagstaff
CEO
LMG

TINtech London Market in numbers

250+
senior
attendees

only director level
delegates in the audience

30+
expert
speakers

no press, no transcripts –
just honest, open discussion

12+
interactive
breakouts

peer learning
& benchmarking

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(expires 20th Jan – standard
rate £599+VAT)

Book your place today

Early booking rate only £299 + VAT (standard rate £599 + VAT) Expires 20th January 2023.

Please note only industry practitioners can register at this rate: (Actively working for an insurer, broker or loss/claims adjuster)

For sponsorship and exhibition enquiries please call

Phil Middleton on **020 7631 0034** or

email **phil@tin.events**

REGISTER NOW

Programme

- 🕒 08.00 Registration, coffee and networking
- 🕒 09.00 Introduction by the chair

Keynote presentations

Leveraging digital and data to deliver meaningful change in the London market

Building a sustainable business and operating model in a rapidly changing environment

- Successfully managing the strategic challenges and grasping the opportunities in the London market
- Developing and investing in purpose and brand to attract the next generation of talent
- Building digital and data capabilities to improve client service and develop new products
- “Culture eats strategy for breakfast” – bringing it all together to create a culture of continuous improvement



Philip Hobbs
President & Managing Director London
Liberty Specialty Markets

Tackling digital & data challenges and leveraging their potential to improve London market underwriting and claims

- What does ‘being data led’ really mean? Both strategically and operationally?
- Bringing together digital technology and analytical tools to deliver client focused insights and solutions
- Ensuring we build data capabilities to leverage the market modernisation through Blueprint Two
- How are other industries and insurance sectors leveraging data, and what can we learn?



Kanika Chaganty
Chief Data Officer
Brit Insurance

Followed by Q&A

- 🕒 10.20 Coffee & networking in the exhibition area

Sponsored by



Session 1

Delivering transformational change in turbulent times

Developing a culture that can embrace continual change, deliver efficiency and improve the customer experience.

Research shows that 70% of all transformations fail, so in this session we ask 5 guests to share their personal insights into how to deliver successful change in complex insurance organisations.

Each guest will focus on a specific area of change, share their experiences and end with two key lessons learned or principles for success.

Topics and themes to be discussed include

- Developing an effective leadership culture
- Key criteria for executing effective organisational and technological change
- Defining and aligning values and purpose to engage employees on the journey
- Navigating change through a growth mindset



Clare LeBecq
Group Chief
Operating Officer
Specialty risk
group



Andrew Bennett
Change Director, IT
Business Partner & currently
Corporation Domain Lead
Lloyd's



Justin Emrich
Chief Information Officer
Atrium Underwriters Ltd

Followed by Q&A roundtable discussion

Coffee & networking in the exhibition area

Session 2

Modernising core systems

Building agility, not tomorrow's legacy

Sponsored by: Novidea

Key criteria to ensure investment decisions deliver ROI now and in the future

Modernising legacy to deliver efficiencies, improve customer outcomes and enable agile, innovative operations

- What are the options for replatforming and how do you assess their relative value?
- Evaluating and redefining business processes and core technology to enable them
- Developing and prioritising your modernisation agenda
- Tackling data challenges across your technology infrastructure



Darren Sharp
Group CIO
Tokio Marine Kiln



Bent Isachsen
Head of Business Operations
Hamilton Insurance Group

Followed by Q&A roundtable discussion

Session 3

Data & Analytics

Developing capabilities for the London market

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Using data within your organisation to drive positive change

Intro: Assessing and benchmarking your current capabilities. Where are you on the maturity curve?

Two case studies on developing and executing a data & analytics strategy to solve practical business challenges

- Overview of the business challenge
- Building the business case
- Assessing data and analytics capabilities and resources needed
- Lessons learned and outcomes



Saki Thethy
Head of Data
Ascot

Followed by Q&A roundtable discussion



Innovation Stage

Emerging Technologies

Quickfire insights: 10 minute presentation followed by Q&A

10.50 Introduction by the Innovation Stage chair

10.55 Will the Meta-verse be the saviour of the London market?
Emanuele Colonnella, Group Innovation, Generali

11.10 3 key criteria your need to deliver innovation in the London market
Paul Willoughby, Digital Innovation Expert

11.25 Changing the game through commercial property IOT – optimising building operations, enable real-time risk data and delivering ESG
Helene Stanway, Innovation Expert

11.40 Two hot T's – why talent and technology will be the toughest challenges in 2023
Ben Bolton, Managing Director, Gracechurch Consulting

Choose one of the following 3 sessions or the Innovation Stage

12.10 – 13.10: Breakouts

Session 4

Transforming Broker Operations

The implications of a digital marketplace for broker systems, processes and technology

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Leveraging digital to enhance the client experience, deliver efficiencies and enable an innovative culture

- Overcoming the operational and technical challenges to deliver London's future broker operating model
- Identifying and tackling friction in the customer journey – do we know what they really want?
- Reducing manual processes, duplication and rekeying errors through smart automation
- Resolving the tension between insurer and broker around data capture and ownership – who does the work, who derives the value?



Helen Howard-Knight
Director of Operations
Aon



Bradley O'Connor
Chief Information Officer
Miller Insurance Services

Followed by Q&A roundtable discussion

Session 5

Leveraging automation in Underwriting

Automating submissions to streamline and prioritise workflow

Sponsored by:



CASE STUDY: Automating the extraction & enrichment of unstructured pre-bind data to streamline processes and improve underwriting decision making

- Assessing the current process to establish the friction points and bottlenecks
- Using analytics tools to transform, standardise and automate the new processes
- Key criteria to successfully automate underwriting data enrichment from third party sources
- How has this delivered ROI and what have been the lessons learned



David McKenzie
IT Business Relationship Director
CNA Hardy

Followed by Q&A roundtable discussion

🕒 13:10 – 14:00 Lunch and networking



Session 6

Cyber Risks

Enabling a digital and data strategy to deliver effective cyber policies

Creating an efficient operating model to deliver cyber policies that meet client expectations

- Building effective models to deal with insurance risks with only years of data and not decades
- The threat vector is evolving faster than pricing – what will drive the sustainability of cyber insurance?
- Creating a seamless data flow during a cyber incident to increase speed of response and remove friction
- How will technology and operations need to develop to keep pace with cyber policies and claims?



Tony Kriesel
Cyber Lead
IQEW

Followed by Q&A roundtable discussion

🕒 13:10 – 14.00 Lunch and networking



Innovation Stage

Innovative applications of data & analytics

Quickfire insights: 10 minute presentation followed by Q&A

12.10

Making tangible improvements to data processing through the Data Council
Sheila Cameron, CEO, LMA

12.25

Leveraging real-time data to transform SMB insurance
Paul Prendergast, CEO, Kayna

12.40

Delivering computable contracts – overcoming the data, legacy and mindset challenges
Alistair Burns, Founding Partner, Axiome Partners & Head of Broker Relations, Group and London Market, Hiscox

Panel discussion

Market Modernisation Blueprint Two

The practical implications to enable a digital marketplace

From transition to delivery – overcoming the practical challenges to deliver a digital marketplace

- Overcoming the operational and technological challenges of Blueprint Two
- Update on the roadmap and 2023/24 delivery timeline
- What are the implications of the changes to MRC version 3
- Modernising your technology and operations to access the digital gateway
- Progress on claims modernisation



Bob James
Transformation Director
Lloyd's



Toby Ducker
Director of Operations
Axis Capital



Joe Dainty
Director of Market
Engagement
Lloyd's

 15:00 Coffee and networking

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rate £599+VAT)



Session 7

Enabling a digital operating model

Moving from theory to practice

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Improving operational performance and stress testing resilience

- How to map, stress test and develop an operational resilience playbook
- Effectively using these results to improve processes and make system changes
- Placing policyholder outcomes at the centre of operational decision making
- Creating a culture of operational excellence and resilience



Chris Coyne
Operations Director
Enstar Group



Paolo Cuomo
Global Strategic Advisory
Gallagher Re

Followed by Q&A roundtable discussion

Session 8

The future of delegated authority

What is the strategy for delegated authority?

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Leveraging technology to remove friction in delegated authority operations

- Assessing the business and operational challenges in DA
- How is technology helping solve the data and standards challenges?
- Developing effective systems and controls that remove not increase frictional costs
- Building agility to meet future DA developments



Kerry McKay
Head of Client & Distribution - Europe
Liberty Specialty Markets

Followed by Q&A roundtable discussion

🕒 16:30 - 17:30 Closing panel session begins



Session 9

Automation in the London market

Applications that improve business performance

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Use cases to solve business challenges

- Overview of the business challenges
- Building the business case around increasing capabilities and achieving growth
- Overcoming the practical challenges
- Business outcomes and lessons learned

Followed by Q&A roundtable discussion

🕒 16:30 - 17:30 Closing panel session begins



7th February 2023 | 133 Houndsditch, London

Innovation Stage

Transforming operations and customer experience

Quickfire insights: 10 minute presentation followed by Q&A

If you have an innovative story you'd like to share on the innovation stage, please contact:

Jeremy@TIN.events

**BOOK
TODAY**

Early Booking rate

only £299 + VAT

(expires 20th Jan – standard rate £599+VAT)

TINtech London Market 2023

The London Insurance Market 2026

The strategic implications of new digital technologies, data and a changing insurance landscape on broker, insurer and customer dynamics

Nothing is off the table in this visionary panel discussion.

Taking questions from the audience, our expert panel will explore future challenges the market faces, how they can be overcome and how we enable resilient, client focused operating and business models.

Topics to be discussed include:

- How do customers rate service levels, communications, and the pace of digital change?
- Is Amazon entering the GI world a shot across the specialty market bow?
- If now is the time for the machines to take over with algorithmic underwriting, what do successful organisations look like in the future?
- Will the talent squeeze and the London insurance market's lack of any brand recognition or reputation be its downfall?



Julia Graham
CEO
AIRMIC



Caroline Wagstaff
CEO
LMG



Dan Prince
CEO
Rethink Underwriting



Hayley Spink
Chief Operating Officer
Apollo

 17:00 Drinks reception

Attendee profile

TINtech London Market is attended by a director level audience from across the Lloyd's and companies market. The conference focusses on how technology and digital is driving change in operations, underwriting, claims and across the business.

A strict seniority criteria applies. Suppliers cannot attend as delegates and no press are invited. This will ensure you can candidly exchange ideas and benchmark strategy with your peers.



Sponsors

Main sponsor:




Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 450 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry.

Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation. For more information, please visit www.guidewire.com and follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

Session sponsors:

 **Verisk** From February 2022 Sequel has changed its name to Verisk for an integrated future and to further enhance our position as a leading insurance and reinsurance software specialist.

As part of a global organisation that is synonymous with industry innovation and driven by leading experts in their field, we collectively have a strong track record for delivering successful transformation programmes for underwriters, brokers and MGAs within the Lloyd's, companies and international insurance/reinsurance sector.

As Verisk Specialty Business Solutions, we continue to invest heavily in product evolution, working closely with our clients on a growing range of class-leading, end-to-end solutions within the Sequel product range – We strive to continually enhance client experiences and better inform risk decisions. For more information, [click here](#)

 **WNS** WNS, a NYSE-listed leading Business Process Management (BPM) company, has a global presence spanning 16 countries with ~49,000 employees and 55 offices. We co-create innovative, digitally led transformational solutions with over 380 clients across various industries.

In the Insurance space, WNS partners with over 50 global insurers, re-insurers, brokers and InsurTech companies to drive digital transformation across the Lloyd's and London, General Insurance, L&R, and TPA value chains. We leverage deep domain expertise, digital capabilities, and a forward-thinking focus on automation and analytics to help our clients scale faster, achieve agility, mitigate risks, reduce costs, and improve customer experience. Our solutions target key functions, including delegated underwriting, actuarial services, end-to-end claims management, financial planning and analysis, data and analytics, and risk and compliance.

WNS' comprehensive suite of digital solutions is powered by hyperautomation, NLP, advanced analytics, AI, blockchain, IoT, BPaaS platforms and process re-engineering frameworks. For

instance, we offer the Insurance-in-a-Box (a target operating model combining digital platforms and BPM-as-a-service) service model for startups, brokers and insurers.

Our ever-expanding capabilities have earned us industry-wide recognition and this includes the most recent accomplishments:

- 2021 ISG Digital Case Study Awards™ (for Digital Transformation of AVIVA's Actuarial Process)
- 'Leader' Positioning (for the 7th Straight Year) in Everest Group's P&C Insurance BPS PEAK Matrix® Assessment 2021
- 'Leader' Positioning in ISG Provider Lens™ Insurance BPO Services 2020 across P&C, L&R and TPA

For more information, [click here](#)



Salesforce is the #1 CRM, bringing companies and customers together in the digital age. Salesforce enables companies of every size and industry to take advantage of powerful technologies to connect to their customers in a whole new way. They are coming to us as their trusted advisor, and together we are transforming their businesses around the customer.

Salesforce Customer 360 is our vision for how we help customers with their digital transformations. It's an integrated CRM platform that unites marketing, sales, commerce, service and more to give companies a single source of truth about their customers.

Salesforce will power more than 2 trillion B2B and B2C transactions this year for more than 150,000 companies and millions of Trailblazers--the individuals and their organizations who are using Salesforce to drive innovation, grow their careers, transform their businesses and give back to the community. Salesforce is committed to a set of core values--trust, customer success, innovation, and equality of every human being.

Salesforce is one of the leaders on Fortune's World's Best Workplaces list, and Forbes has ranked the company one of the world's most innovative companies for nine years in a row. For more information, [click here](#)

Session sponsors:



Xceedance provides strategic operations support, technology, and data services to drive efficiencies for insurance organisations worldwide. The company helps insurers launch products, implement intelligent technology, deploy advanced analytics, and achieve business process optimisation. Our insurance technology experts assist clients with application and product development, data warehousing, testing, application maintenance, and IT infrastructure support for proprietary, legacy, or new systems. For more information, [click here](#)



Luxoft is the analytics and engineering arm of DXC Technology, providing bespoke, end-to-end technology solutions for mission critical systems.

Luxoft is the leader in systems integration for financial services, working with many of the world's most important firms. From the deployment of insurtech applications to bespoke engineering and everything in between, we partner insurance clients to help them achieve their full potential as industry leaders and recognized innovators. For more information, [click here](#)



Novidea is the global insurance distribution management platform connecting brokers, agents, MGAs, and the London Market to a new, modern digital insurance ecosystem. With shifting customer expectations, declining margins and concern over fear of digital disintermediation, Novidea's customer-centric technology provides brokers with new ways to work with and engage with their customers.

By leveraging cloud and AI technology on its single core Insurance platform, Novidea enables true transformational change for the full automation of the insurance distribution lifecycle and administration, advanced insurance data analytics and digital customer engagement. Founded in 2014, Novidea currently services more than 14M+ policies in 16 countries.



distriBind uses Machine Learning and Automation to cure the Insurance industry of its spreadsheet addiction. distriBind's smart ingestion allows data to be processed in any format including real-time APIs as well as excel, PDF and XML and provides detailed validation, reconciliation and verification of risk, premium and claim data. Carriers, Agents, Brokers and TPAs can all benefit from distriBind's ability to deliver huge automation gains and incredible data visibility.

Our solution can help Insurers meet immediate challenges & longer-term goals. Insurers will be able to access real time data and insights from sale to claim, and instead of spending 45 minutes manually pre-processing spreadsheets now is reduced to zero. In terms of reporting, our platform produces regulatory reports automatically by enabling insurers identify compliance issues faster and ensuring data visibility. For more information, [click here](#)



Sollers Consulting is an international operational advisory and software integrator. Established in 2000, the company supports insurers, banks, and leasing firms in business transformations and adapting to modern technologies. Over the last 2 decades Sollers has helped 100 financial groups, including Allianz, AXA, BNP Paribas Cardiff, Basler, Generali, Zurich, Santander Consumer Bank, Aviva, Liberty, Beazley, VHV, VIG, NN, Warta, Amica and ING to enhance their digital capabilities.

Sollers' expanding portfolio includes RIFE™, a low code and highly configurable platform proven in bancassurance and affinity insurance business that allows to deliver new products in fast way and truly embed insurance.

Sollers Consulting cooperates with more than 15 technology providers such as Guidewire Software, Fadata, Oracle, AWS, Google Cloud and Microsoft. Over 800 business and IT specialists from Warsaw, Cologne, Tokyo, Paris, Barcelona, Lublin, Poznan, Gdansk and Wroclaw, are helping financial

institutions in Germany, Great Britain, Poland, Scandinavia, France, Japan, the USA and many other countries in the world, to reap the benefits of digitalisation. For more information, [click here](#)



We are a technology services company delivering across the software development lifecycle, helping organisations improve efficiency, responsiveness, and customer engagement. By enabling our clients to leverage next-generation technologies, we accelerate their ability to deliver Digital and Agile transformation and also to take advantage of new business models and market opportunities. Our multi-disciplinary teams deliver Product & Technology Strategies and Intelligent Experiences underpinned by World Class Engineering.

Our Insurance footprint covers the UK, Europe and the US, focusing on General Insurance and the London Market. Alongside Insurance, we also work with clients across a number of different industries including Payments, Mobility and Retail, which helps us ensure we bring the learnings and innovation from those industries in our Insurance work and partnerships. For more information, [click here](#)



Exhibitors



DOCOSOFT is an innovative developer of technology solutions for the global insurance and financial services markets. With over 15 years' experience, the company's pedigree is well established in the UK and our software is widely used in the London Insurance market, where we provide highly-effective Claims, Document Management and connectivity solutions.

Many of the leading London Market Insurance companies rely on DOCOSOFT for their Claims Management and the product is closely integrated into the infrastructure that supports the London and international insurance market.

DOCOSOFT Claims support regulatory compliance with minimum claims standards, helps increase throughput, reduces duplication of effort, and supports faster reporting all in a controlled process framework. For more information, [click here](#)



Hso is a Business Transformation Partner with deep Insurance expertise and global reach, leveraging the full power of the Microsoft platform to transform the way you work and improve business performance.

We help insurers modernise business operations, adopt intelligent automation, deliver real-time performance insights and connect with the business and customers - accelerating the impact of digital transformation.

Founded in 1987 and recognised as a trusted advisor, HSO is one of the world's top Microsoft business solution and implementation partners, large enough to serve, small enough to care. For more information, [click here](#)



Precisely is the global leader in data integrity, providing accuracy, consistency, and context in data for 12,000 customers in more than 100 countries, including 99 of the Fortune 100. Precisely's data integration, data quality, data governance, location intelligence, and data enrichment products power better business decisions to create better outcomes. For more information, [click here](#)



Genasys is a leading insurance technology company which develops and supports world-class software and services. Our product is a full stack, cloud based, modular insurance solution, which can delivered into P&C, Life, Medical and speciality business, like cyber, marine, aviation. The technology is designed to accommodate Usage Based, On-Demand and Parametric business. Our zero code tools and quick to deploy product distribution technology empowers our clients to drive their businesses.

We believe in providing business solutions, not just software, and therefore we offer flexible commercial models that are designed to support our customer's businesses and product innovation. For more information, [click here](#)



AuraQ provide innovative, bespoke technology solutions for the global insurance and financial services markets. Supporting insurers who aspire to differentiate themselves in a rapidly evolving marketplace, our mission is to enable our clients' digital vision, helping them achieve the most efficient and effective ways of working.

We help redefine the customer experience while also automating insurance workflows and facilitating the modernisation and integration of legacy systems. AuraQ has worked with a host of leading UK insurers.

Our market-leading solutions are built on agile low-code technology which accelerates the digital transformation journey, supports future growth and is proven to rapidly provide considerable value to the business.

Read our case study showcasing just one example of where we have transformed an insurance business with an industry-leading digital application. For more information, [click here](#)



Ebix Europe is largest provider of electronic trading solutions and innovative Insurtech products to the global Re/Insurance market, covering both large commercial and specialty markets.

Ebix Europe provides products, services and comprehensive solutions to cater for various aspects within the commercial insurance lifecycle.

Ebix Europe technology is designed to modernise the insurance industry by digitising and streamlining insurance processes.

Our core product set includes:

- An electronic placing tool which allows brokers and carriers to quote, bind, communicate and endorse policies on a web-based platform; **PlacingHub**
- An accounting and claims messaging solution; **EbixExchang**
- A newly formed, best of breed exposure management platform; **ExposureHub**.

For more information, [click here](#)

Exhibitors



Mendix, a Siemens business and the global leader in enterprise low-code, is reinventing how applications are built in the digital enterprise. With Mendix, insurance firms can broaden their development capability; make intelligent, proactive, and contextual apps; and modernise core systems, while maintaining security, quality, and governance. Globally, 4,000 companies use Mendix including leading insurers such as Zurich, Chubb, MS Amlin and many more. For more information, [click here](#)



The insurance industry faces a complex horizon. But for insurers reviewing the relevance of their existing plans, there remains one constant; the need to maintain a competitive commercial edge. To achieve this requires agile decision making based on accurate, timely data. Outwards Reinsurance (ORI) data touches every part of your business but is your data genuinely accurate or timely?

At Cenata we have 100's of man years expertise in ORI. For agility in your decision making you need to be made aware on a 24/7 basis via all mobile devices that you have potential exposure threats, significant claims activity or leakage (as defined by you) and that overall, your reinsurance contracts are responding as expected. Downstream notifications to underwriting, finance, actuarial and placing are automatic and immediate such that your response is effective, whether tactically or strategically.

Our software solution Cenata SURE is designed to make available all the data involved in the gross to net process irrespective of contract complexity. Its Reporting and Business Intelligence analysis tools, deliver the necessary notifications and supporting data at a granular and aggregate level to

whoever needs it. Full management and regulatory reporting comes as standard. Optimise decision making with your ORI data to push ahead of your competition. – Cenata SURE. For more information, [click here](#)



DQPro is the leading monitoring & controls platform designed for the specific needs of the London and Specialty insurance market. DQPro allows business users at London Market carriers/MGA's to quickly centralize, deploy and automate all of the key checks required on their data for business and regulatory needs. Now monitoring over £14B GWP for 800+ business side users globally, DQPro helps carriers achieve daily data confidence at scale, delivering significant regulatory benefits whilst reducing daily back office cost and operating risk. For more information, [click here](#)



Charles Taylor InsureTech is part of Charles Taylor plc, a leading international provider of professional services to clients across the global insurance market. Charles Taylor employs over 3000 staff in over 100 locations spread across 30 countries in Europe, the Americas, Asia Pacific, the Middle East and Africa.

Charles Taylor provides professional services to insurers, brokers and insurance clients at all stages of the insurance value chain. Its dedicated technology business, Charles Taylor InsureTech, offers software products built in house or that it has acquired.

Charles Taylor InsureTech was established to help insurance businesses drive change through the delivery of technology enabled solutions. Blending our deep knowledge of insurance

with leading edge technical expertise, we deliver agile, future-proof solutions to clients worldwide, enabling them to escape their legacy systems and meet the changing expectations of their clients. For more information [click here](#)



Our team of experts with in-depth, practical business and technology experience works with insurance companies, managing agents, MGAs, brokers and the entire value chain in the London market. We focus on the end customer experience and the best technology and architecture fit for each client's specific purpose.

Our team consists of Analysts, Developers, Testers, Project Managers and Product Owners. Customers either ask us to augment their teams or run end-to-end projects.

In our previous roles the Acini team has worked with many different international insurers (in the USA, UK, Germany, Italy, Poland, Belgium as well as London Market / specialty carriers) where we honed our insurance specifics skills and capabilities. We ran and were responsible for various projects including business transformations, policy admin/billing/claims platforms replacement, digital portals, integrations, reconciliations, reporting and London Market messaging.

Our name Acini comes from Latin word acinus which means 'berry' or 'cluster of cells': Acini is about many independent teams or team members working together to bring more value for our customers. It also stands for our approach that everyone can make a decision as long as one can take responsibility for it, and symbolises our trust in the network effect. For more information, [click here](#)

Exhibitors



Helping you prepare for the future of insurance

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 90,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally. We are helping the insurance market build new digital business models, that are better able to adapt to the ever-increasing pace of industry change.

For more information, [click here](#)



TIW are market leaders in Content, Document Management, Workflow and Business Consultancy who specialise in the Global and Lloyd's Insurance

markets. TIW's solutions work across your whole technology and business ecosystem. Share your content online securely anywhere in the world on any device. Spinnii is the perfect Content Sharing Portal for financial services: built with regulatory requirements in mind, your content is safe and secure.

Advanced yet easy to use, Spinnii takes connectivity and integration to a new level in the management and sharing of all your sensitive content. We look forward to welcoming you to our stand, where we will be happy to provide you with a demonstration and to offer you a FREE trial of Spinnii. Use the form below to ask us how we could help you accelerate your digital transformation. TIW: changing the face and pace of Insurance. For more information, [click here](#)



Duck Creek Technologies paves a genuine path to the future for the London Market. Decades of insurance

experience underpin advanced technologies specifically designed to accommodate change—giving market entities the ability to navigate uncertainty and capture market opportunities faster than their competitors. Duck Creek solutions are available standalone or as a full suite. All are available via Duck Creek OnDemand, the provider's SaaS solution for the insurance industry. For more information, visit www.duckcreek.com and follow us on Twitter @DuckCreekTech



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Please note only industry practitioners can register as delegates:

(Actively working for an insurer, broker or loss/claims adjuster. No suppliers please*).

If you have any problems during the registration process, or would like to book more than six places, please call us on **020 7079 0270** and we'll happily take your registration over the phone.

Please contact Phil Middleton by phone on **020 7079 0270**, or email **phil@tin.events** for sponsorship opportunities.

*We define brokers, insurers, TPAs and loss/claims adjustors as practitioners

**We define consultants, law firms, technology and software vendors and companies offering any other service to our practitioner audience as suppliers

Members of the press/trade publications and recruitment consultants are not invited to participate or attend.

REGISTER NOW

How to register

Choose one of 3 easy ways to register

 www.TINtech-London-Market.co.uk

 **Email: bookings@TIN.events**

 **020 7079 0270**

On receipt of your registration we will send you an email confirmation. Payment can be made by BACS or we accept:



VISA



Closer to 7th February we will send through a map & directions to the venue

BOOK TODAY
Early Booking rate only £299 + VAT
(expires 20th Jan – standard rate £599+VAT)

The Insurance Network is administered by Middleton Burgess Limited, Springfield House, Maidstone, Kent, ME14 2LP. Company Number; 05250150 VAT registration number: 848636973

7th February 2023 | 133 Houndsditch, London

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